



Mary Kay Ross, MD

Office/Financial Policy

As your healthcare providers, we are committed to providing you with the best possible medical care. In order to achieve this goal we need to make you aware of our financial policy.

Payment for services is due at the time of service

We accept cash, personal checks, Visa, MasterCard, American Express and Discover. We do not accept post dated checks, nor do we “hold” checks for deposit. Returned checks are subject to a \$29.00 return check fee and revocation of your check writing privileges at our facility.

No Show Policy

There will be a \$25.00 fee if you fail to cancel your scheduled appointment 24 hours in advance. It is your responsibility to contact our office if you are unable to keep your appointment.

Information Changes

Please make the front office aware of any changes to your personal information i.e. demographic information and emergency contacts. We are not responsible for any inconvenience as a result of not having current contact information.

Insurance

Live Well MD does not file patient insurance. If you feel the services we have provided may be covered by your insurance carrier it is your responsibility to file a claim with them for reimbursement. Live Well MD will provide any documentation necessary to help you file your claim. Live Well MD is not a Medicare or Worker’s Compensation provider.